



The Mirin Medical Practice Newsletter

January /
February
2024



Surgery opening hours:

Monday 8am – 6pm

Tuesday 8am – 6pm

Wednesday 8am – 6pm

Thursday 8am – 6pm

Friday 8am – 6pm

Saturday Closed

Sunday Closed

Closed Daily 12.30–1.30pm

In our bi-monthly newsletters we aim to provide helpful information and keep our patients up to date with any recent developments.

The Mirin Medical Practice would like to wish our patients a very happy and healthy New Year going into 2024.

2024

We would like to thank our patients for the ongoing support they provide the practice, we fully appreciate the patience and understanding you have given us in 2023. We also want to send a massive thank you to everyone who generously handed in any gifts and cards over the festive period to the surgery and to the GPs, it is so greatly appreciated!

THANK YOU



Appointments in the surgery

We are offering patients the option of face to face or telephone appointments up to 4 weeks in advance. If you require a medication review only this can with be a 5 minute telephone appointment with your usual GP to discuss medication only. On the day appointments we now are trying to keep for acute medical problems only. We are requesting patients to be prepared when arranging your appointments.



Thank You

Welcome to our team!

We would like to welcome to our team Dr Chaudray (F) and Dr McIntosh (M) to our Mirin Medical Practice team. Dr Chaudray will work in the practice on a Monday and Tuesday and Dr McIntosh on Wednesday, Thursday and Friday.

They both have pre-bookable appointments available to book weeks in advance.

Contact details:

Telephone: 0141 889 2604

Option 1 for prescriptions,
option 2 for all other enquires

www.mirinpractice.scot.nhs.uk (practice website)

Address:

Mirin Medical Practice
3 Glasgow Road
Paisley
PA1 3QS



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Community link worker and Advice worker

We have a Community Link Worker Pauline Kankolongo on a Wednesday and Thursday in the practice. Pauline can assist with a wide range of services that your GP cannot. We also have Silvia Campbell with us on a Friday morning again who can offer a wide range of services—help with money issues, e.g. benefits/debt advise and appeals processes. Both the community link worker and advice workers offer appointments within the practice, please enquire further.

Prescriptions

We are reminding patients to please try and arrange all medications in a timely manner. The surgery has seen an increase of request of emergency medications required. Please note all routine prescription requests are a 72hr turnaround.

Thank you

Up to date information

Please remember it is of utmost importance that we have the correct contact details for you. If you change your mobile number /address please contact the surgery to let us know or alternatively this can be done via the practice website.

Thank you

Zero Tolerance

We have a zero tolerance policy towards people who are violent or verbally abusive to our staff or other people on the premises. Behaviour of this kind will result in removal from the practice list and may result in police action.

Signposting Initiative

The Mirin Medical Practice has adopted a Signposting Service, which is operated by our trained staff.

We have provided training for our staff to ask appropriate questions in relation to your call in order that they can allocate you to the most suitable clinician or alternative service.

These staff members are NOT prying; they are working under the GP instructions and are bound by the same code of confidentiality as the clinical staff.

For example, if you have an eye problem you may be signposted to an optician, if you have a mouth problem you may be signposted to a dentist, or you may be signposted to a pharmacy.

Please help our staff to help you.



Useful numbers:

NHS 24: 111

(for healthcare advice when surgery is closed)

District nurses: 0141 207 7760

Health Visitors: 0141 207 7455

Podiatry (Self-referral): 0141 347 8909



Useful links:

www.mirinpractice.scot.nhs.uk

(practice website)

www.nhs24.com

www.nhsinform.co.uk

www.patient.co.uk