



The Mirin Medical Practice Newsletter

March / April

2022



Surgery opening hours:

Monday	8am – 6pm
Tuesday	8am – 6pm
Wednesday	8am – 6pm
Thursday	8am – 6pm
Friday	8am – 6pm
Saturday	Closed
Sunday	Closed

! The surgery !
will now be closed
daily from
12.30 - 1.30 pm

Contact details:

Tel:
 0141 889 2604
 Option 1 for
 Prescriptions
 Option 2 for all
 other enquires

Address:
 Mirin Medical
 Practice
 3 Glasgow Road
 Paisley
 PA1 3QS

In our bi-monthly newsletters we aim to provide helpful information and keep our patients up to date with any recent developments.

Reminder to patients

Prebookable telephone appointments are available with your usual GP up to 4 weeks in advance . If you know you need an appointment in for medication reviews for example these appointments are available weeks in advance for you to get organised.

Results



Previously results were given out after 1:30pm this has now been brought forward to 11am each day. We ask for patients/ carers to call after 11am to receive test results.

Zero Tolerance

We have a zero tolerance policy towards people who are violent or verbally abusive to our staff or other people on the premises. Behaviour of this kind will result in removal from the practice list and may result in police action.

CORONAVIRUS

If you have been asked to attend the surgery for an appointment please come at the time specified wear a face mask/face covering & sanitise your hands with hand sanitiser provided. If you are unable to wear a mask please ask a receptionist for a visor.



For all up to date information please see the NHS Inform website or call NHS24 on 111.



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Signposting Initiative

The Mirin Medical Practice has adopted a Signposting Service, which is operated by our trained staff.

We have provided training for our staff to ask appropriate questions in relation to your call in order that they can allocate you to the most suitable clinician or alternative service.

These staff members are NOT prying; they are working under the GP instructions and are bound by the same code of confidentiality as the clinical staff.

For example, if you have an eye problem you may be signposted to an optician, if you have a mouth problem you may be signposted to a dentist, or you may be signposted to a pharmacy.



Please help our staff to help you.

we are
withyou

New link worker Pauline Kankolongo starting in the surgery in February, we are sorry to see Rachael go and welcome Pauline to the practice.

There are part of the organisation We Are With You - a registered Scottish charity since 2004 who help people improve their health & wellbeing.

Remember to visit the Mirin Medical Practice website at

www.mirinpractice.scot.nhs.uk

- Surgery updates and news posts
- Patient Access service (*to order prescriptions and book/cancel GP appointments please register at reception*)
- Update your personal details such as name, address and phone number
- Useful health information

Useful numbers:

NHS 24: 111

(for healthcare advice when surgery closed)

NHS Inform: 0800 22 44 88

District nurses: 0141 207 7760

Health Visitors: 01505 821600

Podiatry (Self-referral): 0141 347 8909



Useful links:

www.mirinpractice.scot.nhs.uk

(practice website)

www.nhs24.com

www.nhsinform.co.uk

www.patient.co.uk

www.renfrewshirecarers.org.uk

